Greetings Troubies and Parents,

Campus Ministry is pleased to announce that Christian Service hours are now being tracked using MobileServe. The MobileServe app helps organizations like ours more accurately record, manage, and report our impact in the community. Application features allow students to share their service experiences via social media, invite fellow Troubies to volunteer together, and easily sign up for group service events.

All students are required to set up a MobileServe account by Friday, August 17, 2018. Students are required to use their TroubieMail addresses for their MobileServe account. Instructions for account set up are found on the next page. Although the app is very user-friendly, an orientation will be held for all students once school begins; orientations are scheduled through Theology classes. For our continuing students, TroubieServe entries will be migrated to MobileServe after all students set up their profiles.

Using MobileServe, students will log volunteer time by checking in and out of service events. The app reminds students to check in when an event is about to start or when they’re near the location, and it pings them to check out when they leave. For students volunteering on their own, they will manually add their time with just a few more taps. Additionally, the app lets users attach their location to their service log using geotagging on their smart devices; geotagging and the in-app signature of an organization official is the new, required form of verification. For students who forget to check in and out on the day of service, there is a verification option through email. Students using this method are required to enter the email address for the person who can verify their service with an organization. For students who volunteer or complete service hours prior to August 17, 2018, paper time logs and verification emails will still be honored. Christian Service completed after August 17th, must be verified using MobileServe.

Listed below are requirements for Christian Service, the requirements and February 28, 2019, deadline have not changed. All volunteer work must be completed at an approved nonprofit organization (501c(3)).

• Grade 9: 10 hours at two different pre-approved, non-profit agencies
• Grade 10: 15 hours at two different pre-approved, non-profit agencies
• Grade 11: 20 hours at one pre-approved, non-profit agency
• Grade 12: 30 hours at one pre-approved, non-profit agency

Students who have service-related question should contact the Campus Minister for Christian Service, Ms. Villanueva, svillanueva@stfrancish.org. More detailed information regarding service requirements can be found at https://www.stfrancishs.org/christian-service.

Pax et Bonum,

Stephanie M. Villanueva

Stephanie Villanueva
St. Francis Catholic High School, Sacramento

Class of 2019: 090BA9  Class of 2021: 0313DC
Class of 2020: 725C9F  Class of 2022: 1C68A2

MobileServe is available as a mobile app in the App store and Google Play and can be used on most smartphones and tablets. If you’d rather not use the mobile app, you can create and manage your MobileServe account from any internet-connected device at: app.mobileserve.com. Simply skip the download instructions below and start with Create Your Account.

Download the App
1. Go to the App Store or Google Play.
2. Search “MobileServe.”
3. Tap the Get or Install button next to MobileServe App.

Create Your Account
1. Open the app or go to app.mobileserve.com & select Sign Up.
2. Enter your name, birthday, and create a password.
3. Select Next.
4. Add an optional photo to your profile or skip.
5. Select Next.
6. Enter the 6-digit code listed above.
7. When the org. name pops up, select Join.

Log Your Hours
After joining your organization(s), be sure to categorize your service log within the correct organization, or multiple organizations at once, by checking the box next to the org. name and selecting the correct service category.

Questions? Email support@mobileserve.com
Or chat with support in the app or at app.mobileserve.com