

## **What can I see on the PowerSchool site?**

Parents and students can access the following information:

- \* Grades for current classes.
- \* Attendance for the past two weeks or for the whole quarter, including a legend of attendance codes used by the school.
- \* Teacher comments and discipline log .
- \* Locker Information.
- \* Current Schedule.

## **What is required to connect to the PowerSchool Parent Portal ?**

Users need the following to connect:

- \* A computer with a connection to the Internet.
- \* Browser - Internet Explorer 11 or higher; Microsoft Edge; Google Chrome last 2 versions; Firefox last 2 versions; or Safari last two versions.
- \* A PowerSchool Student Access ID and Access Password provided by the school.

URL is : <https://stfrancishs.powerschool.com/public/>

## **When is attendance and grade information available in PowerSchool?**

Attendance is posted by teachers and the office. Grades are posted at the end of each Quarter.

## **Do parents and students see the same information in PowerSchool?**

When students and parents access the PowerSchool server, they see the same information with one exception; only parents have the ability to request automatic progress reports via email.

## **What is Email Notification?**

To sign up for automatic email reports, select the information you would like to receive, when you want it sent, and to which email address(es) you would like the reports to be delivered. We recommend that parents do not sign up for Daily Report due to the volume of daily email messages that will be sent.

### **Can I access PowerSchool on my Apple iPhone, Apple iPad or Android device?**

Yes. Separate mobile apps for students, parents, and teachers can be downloaded from Apple's App Store and Google Player.

### **Where does my child log in for the PowerSchool Student Portal?**

Students and parents use the same web site to sign in: <https://stfrancishs.powerschool.com/public/>

### **Will my child still have access if I do not create an account?**

Students will be provided information to access their data even if parents do not request access.

### **Is the PowerSchool system secure?**

Yes, PowerSchool requires an individual user name and password. In addition, PowerSchool uses SSL encryption for any data sent or received.

### **I have multiple children in at SFHS. Can I access all their accounts under just one username and password?**

Yes. The single sign-on will allow for all of your children to be seen under one account. Multiple children may be added to one parent account. When you first log in, you'll be able to enter the student ID and password for multiple children. The access ID and password for each child must be obtained from the SFHS.

### **Unable to add a child to my parent account. Why is this happening?**

You must use the full name of the child as it is registered in PowerSchool. For example: Kathleen Smith rather than the nickname of Kathy Smith.

### **My husband/wife and I are separated/divorced; can we have individual parent accounts to access our child's info?**

Yes, parents create their own account with their own username and password. Verification letters are sent to the parent/guardian at the student mailing address currently on file in our Student Information System. If you did not receive a verification letter with a password and access ID, please contact the registrar at [registrar@stfrancishs.org](mailto:registrar@stfrancishs.org).

**Do I need a new username and password each year if my child is returning to the same school?**

No. All login information will remain the same as long as your child is an active student within the school.

**What happens to my access to the PowerSchool Parent Portal once my child leaves the district?**

Access is automatically disabled if the student transfers out of the district or graduates.

**When can I access the PowerSchool Parent Portal?**

The PowerSchool Parent Portal will be available to registered parent(s)/guardian(s) 24 hours a day, seven days a week.